

# ICT Technician

Dates: To start ASAP  
Salary: Bucks Pay Range 2-3 £18,703 - £23,108  
Location: High Wycombe, Buckinghamshire  
Contract type: Permanent  
Contract term:

An exciting opportunity has arisen for an IT Technician who will assist the IT Manager in maintaining and developing the IT systems in the academy. Facilitating the smooth running of the network, and providing support for its users.

The IT Technician will assist in the following areas:

- Day to day maintenance of the IT equipment
- Dealing with support requests through the ticketing system, email and phone calls
- Maintaining the IT and AV hardware across site
- Create new user accounts
- Have a good understanding of Microsoft Windows 7 and 10
- Upload content to the cloisters TV
- Set up laptop/screen/projector for assembly
- Providing technical support for all staff and students
- Testing and deploying hardware and software
- Supporting the network in the absence of the IT Manager

You will need to have the ability to work under pressure in a demanding environment, troubleshoot problems and resolve issues effectively and efficiently.

Just 30 minutes by train from Central London, The Highcrest Academy is the first All Ability Academy in the county of Buckinghamshire. It is culturally diverse and a vibrant school making it a fantastic place to work. There are approximately 950 students on roll, which includes the Sixth Form. A new building programme, just completed, comprises brand new sports facilities including a gym and a new restaurant for both students and staff, plus a new Sixth Form Centre.

We also have a thriving House system that brings our whole school community together.

*"The house system encourages competition between staff – both teaching and support, as well as the students, which creates a real community feeling." ... Head of Humanities*

If you are passionate about IT and want to really make a difference to the lives of young people then The Highcrest Academy could be the place for you; a thriving school in the heart of the community, with free on-site parking, staff recognition schemes and also "Friday Biscuits"!

**We do need you to complete an application form to apply for the role. This is available from our website and is also an attachment to the advert.**

**Closing date: 10.00am on Wednesday 6 February 2019**

**We reserve the right to close the advert early.**