



# **KENILWORTH SCHOOL & SIXTH FORM COMPLAINTS POLICY STATEMENT**

## **Complaints Policy Statement**

Kenilworth School & Sixth Form aims to be fair, open and honest when dealing with any concern. All concerns will be given careful consideration and we will deal with them as swiftly as possible. We aim to solve any concern through dialogue and mutual understanding and, in all cases, we put the interests of the student above all other issues. We provide sufficient opportunity for any concern to be fully discussed, and then resolved.

In order for complaints to be resolved as quickly and fairly as possible we request that complainants do not discuss complaints publically via social media such as facebook and twitter. Complaints will be dealt with confidentially for those involved, and we expect complainants to observe confidentially also.

Our Complaints Policy can be accessed [\[here - attach link to the Complaints Policy\]](#) etc.