

Forgotten Your ParentPay Password ?

1. Go to Parentpay website (in Google search for ParentPay)
2. Click on “Forgotten your password”
3. Then enter your email address in the box and click on “Send”
4. Parentpay will send an email to your email address
5. You will receive an email with a link – check your spam folder – it will be from platform@parentpay.com – click on the link
6. Enter a new password in the box and then confirm it in the second box
7. Now you can login to Parentpay with your email address and your new password.
8. If you have any more problems please ring the school office on 0208 570 6247.