

## Annual Parent/Carer Survey Results 2019

### INTRODUCTION

131 parents in total completed the survey, compared to 63 last year. Parents had 3 weeks in which to complete the survey and were incentivised with a prize draw for the chance to win a £50 shopping voucher funded by the Jack Petchey Foundation. As with last year, the parents of Year 7 students gave the highest volume of responses, and the number of responses goes down by year group. In addition to a huge uplift in the number of parents completing the survey, the majority of parents responded positively to most of the questions.

### SURVEY RESPONSE BREAKDOWN BY STUDENT YEAR GROUP

Year 7	33.59%	44 responses
Year 8	28.24%	37
Year 9	20.61%	27
Year 10	16.79%	22
Year 11	10.69%	14
Sixth Form	13.74%	18

### SURVEY RESULTS SUMMARY

- 81.25% of parents would recommend the academy to another parent
- 90.08% of parents are aware of our vision of inspiring and supporting every child

The results are summarised below highlighted with RAG rating (with disagree/strongly disagree answers between 0% - 25% Green, 26% - 45% Amber and 46%+ Red). Red indicates areas that need urgent attention, amber indicates areas that need attention in the long term and green shows areas where we are rated positively.

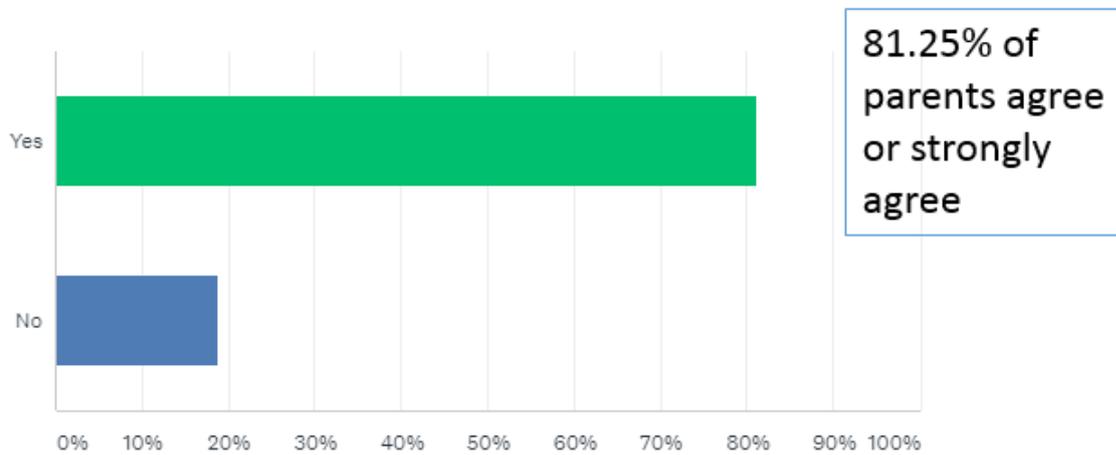
#### Top 5 aspects of the academy that parents are most impressed with:

- Student experience (including clubs/ opportunities for international visits) 33.59% (44)
- Staff Support 32.82% (43)
- The 4 Ps (politeness, positivity, participation, perseverance) 31.30% (41)
- First impressions (smart uniform, student behaviour, good facilities) 30.53% (40)
- Student achievements 29.77% (39)

The top 2 are the same top 2 as last year.

## Survey data charts by question

### Would you recommend the academy to another parent?

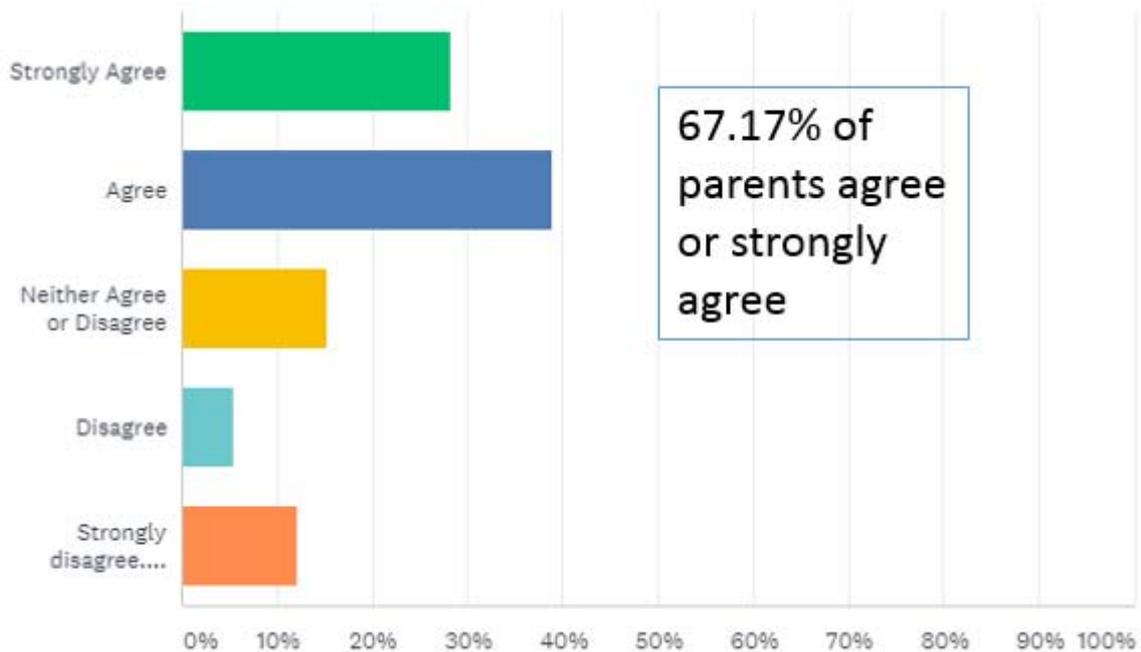


Although this represents a slight drop on last year's 89.83% positive response, this represents twice the number of parents. There are also a small number of respondents who gave consistently negative responses throughout the survey.

### Are you aware of the academy's vision of "inspiring and supporting every child?"

- 90.08% of parents responded yes to this. Although it's a very slight reduction on last year's 92%, this is to be expected with a much larger response rate.

**Do you believe that the academy and its staff actively try to inspire and support every child through their journey at the academy<sup>[JN1]</sup>?**



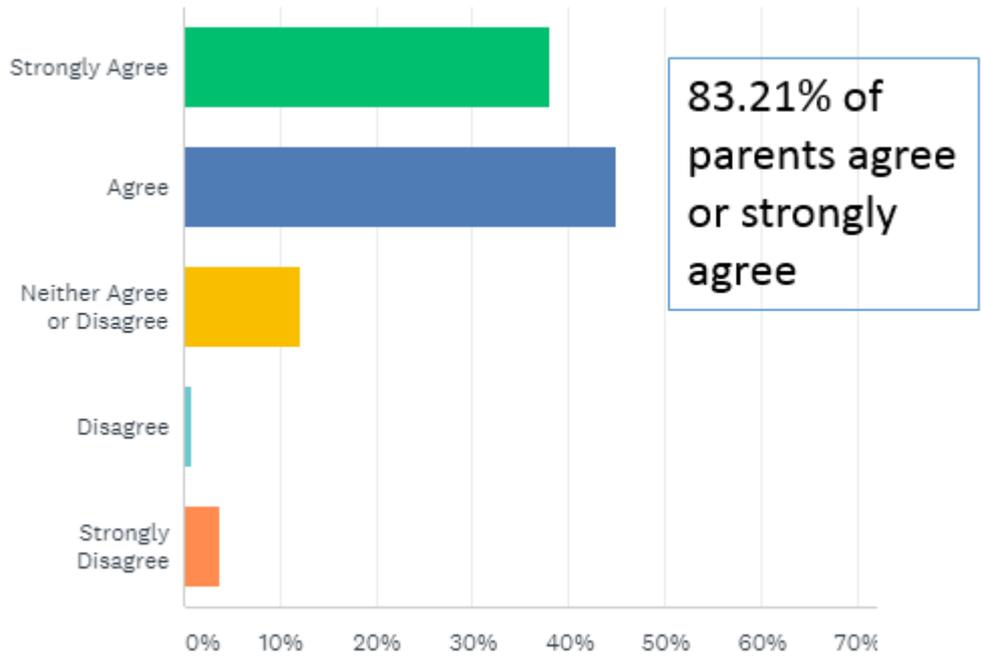
Last year 79.37% of parents agreed or strongly agreed with this statement so although there is a reduction overall, this is to be expected with a higher response rate to the survey from a wider spread of year groups. The negative responses to this are driven by individual cases where parents feel that their child needs more support but hasn't had it.

**What are the top 3 aspects of the academy that you are most impressed with?**

- Student experience (including clubs/ opportunities for international visits) 33.59% (44)
- Staff Support 32.82% (43)
- The 4 Ps (politeness, positivity, participation, perseverance) 31.30% (41)
- First impressions (smart uniform, student behaviour, good facilities) 30.53% (40)
- Student achievements 29.77% (39)
- Aspiration raising through high targets 25.19% (33)
- Relationship with Academic Tutor/ Year Lead/ Assistant Year Lead 25.19% (33)
- Values (tolerance, respect) 23.66% (31)
- Partnerships & opportunities (Bloomberg, specialism) 20.61% (27)
- Student support (including Renaissance) 16.79% (22)
- First impressions from support staff (welcome area, phone answering) 16.79% (22)

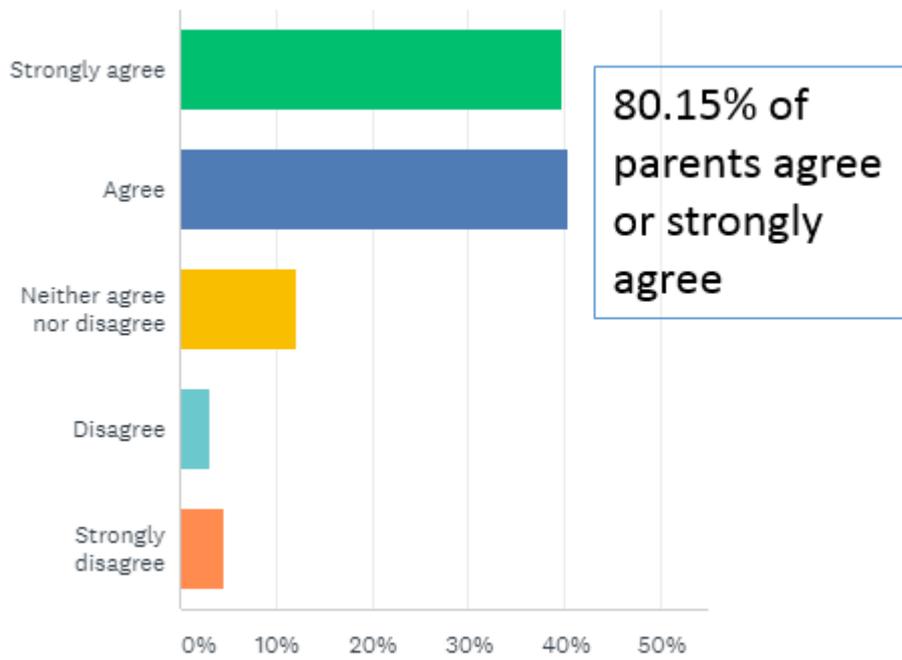
The top 2 are the same top 2 as last year indicating that we are effective at delivering on our mission for these parents.

**I feel welcome when I come in to the academy**



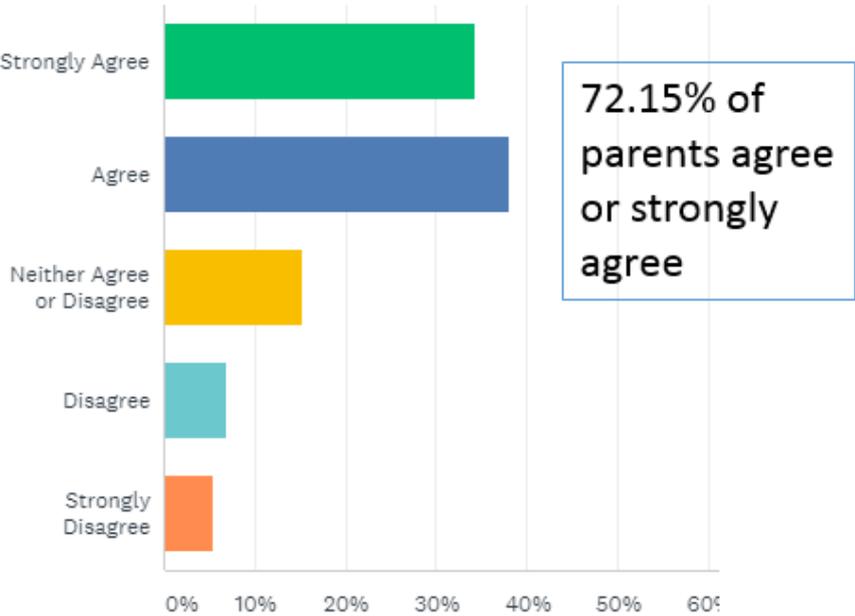
Less than 1% change vs last year.

**Do you feel that our wide range of free extra-curricular activities is a positive addition for your child/children?**



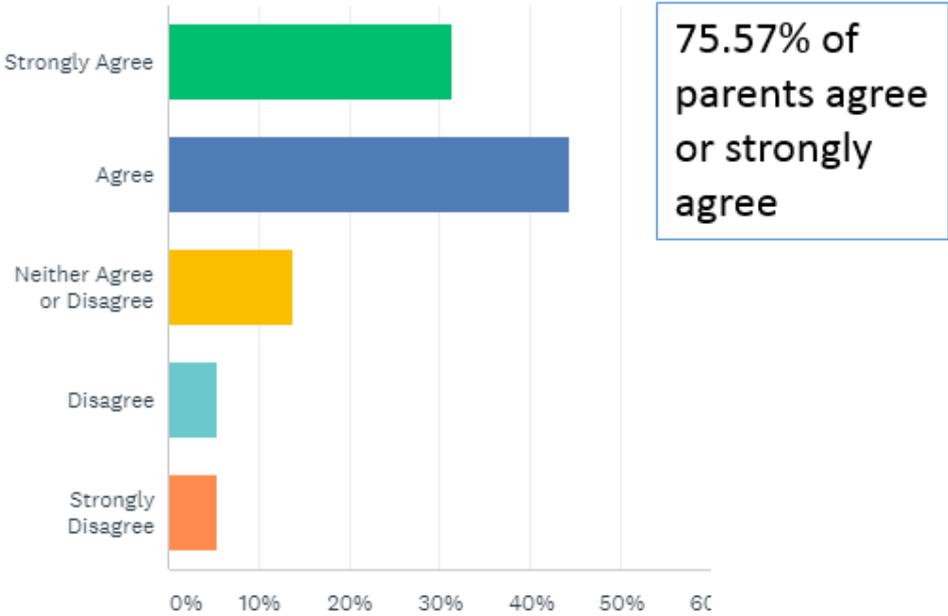
This is an uplift of 7% vs last year.

### Overall my child is happy at the academy



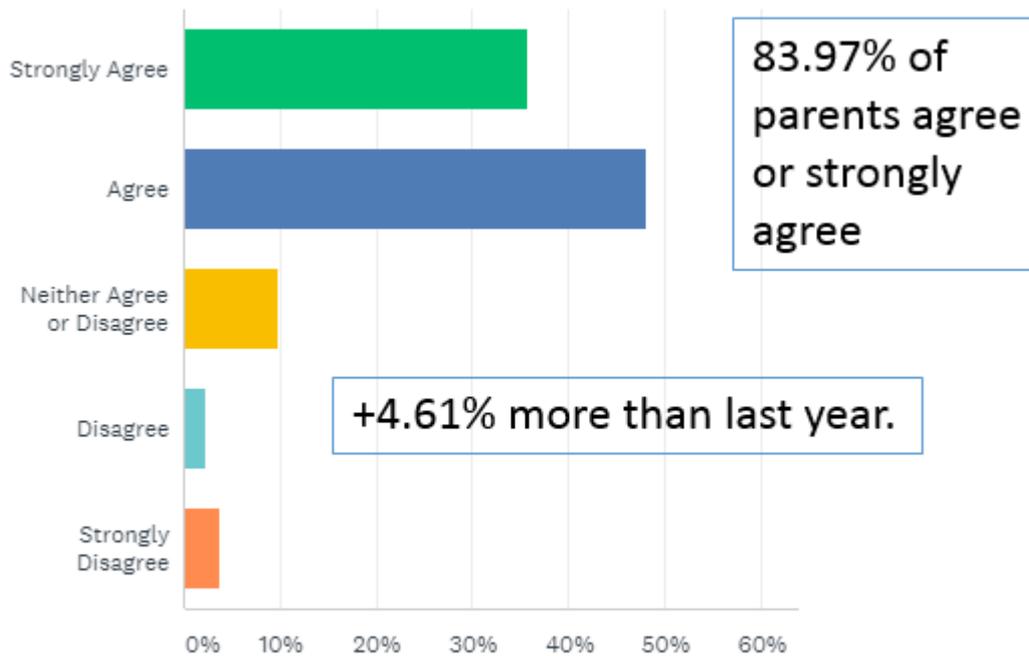
This is a slight decline since last year where 76.19% of parents agreed or strongly agreed that their child is happy at the academy. A very similar proportion of parents neither agreed nor disagreed.

### Overall I am happy with my child's experience at the academy

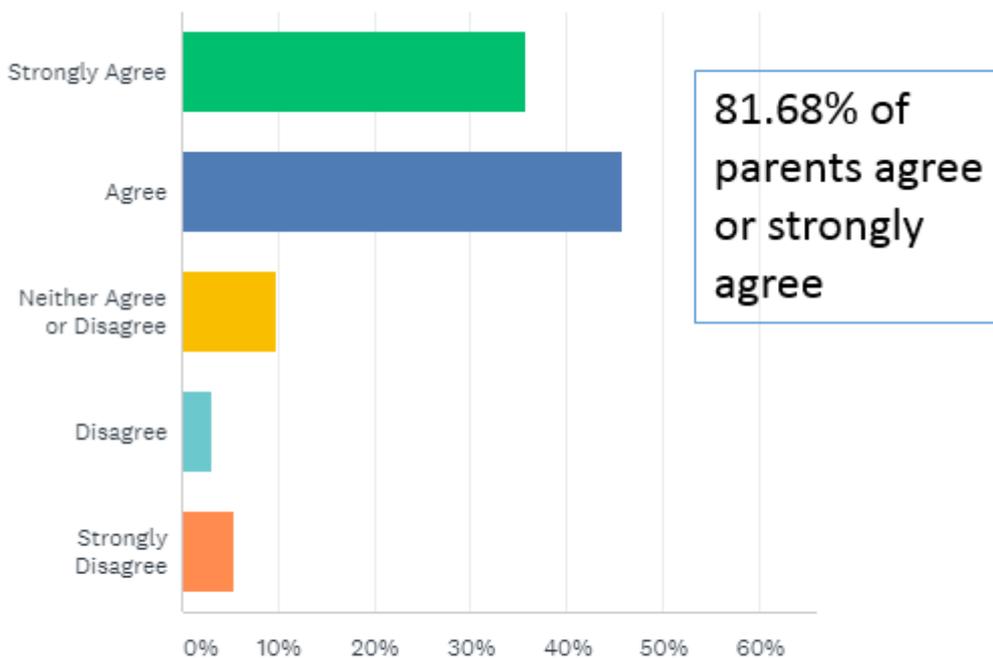


Less than 1% variation to last year's response.

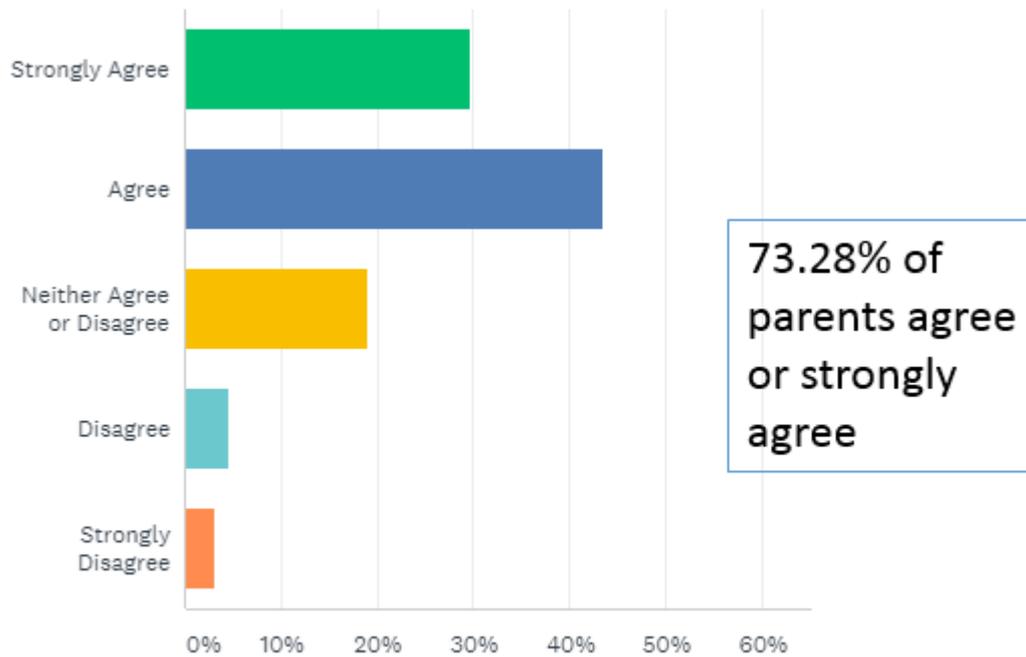
### My child feels safe at the academy



### The academy takes my child's safety seriously and provides guidance about different aspects of safety e.g. road, internet, bullying, sex & relationships

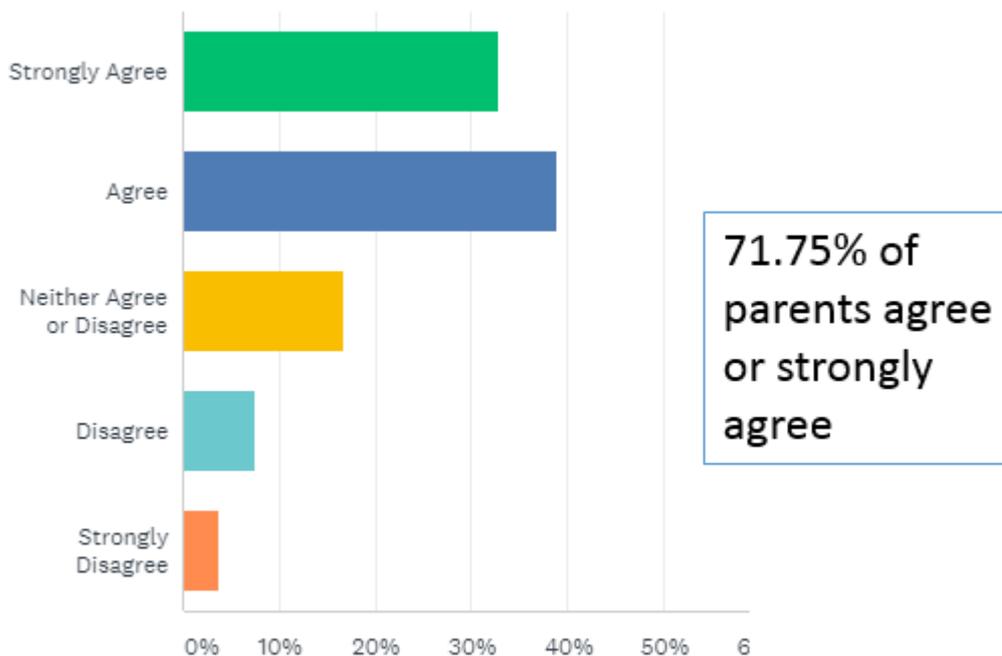


**My child is making good progress at the academy**

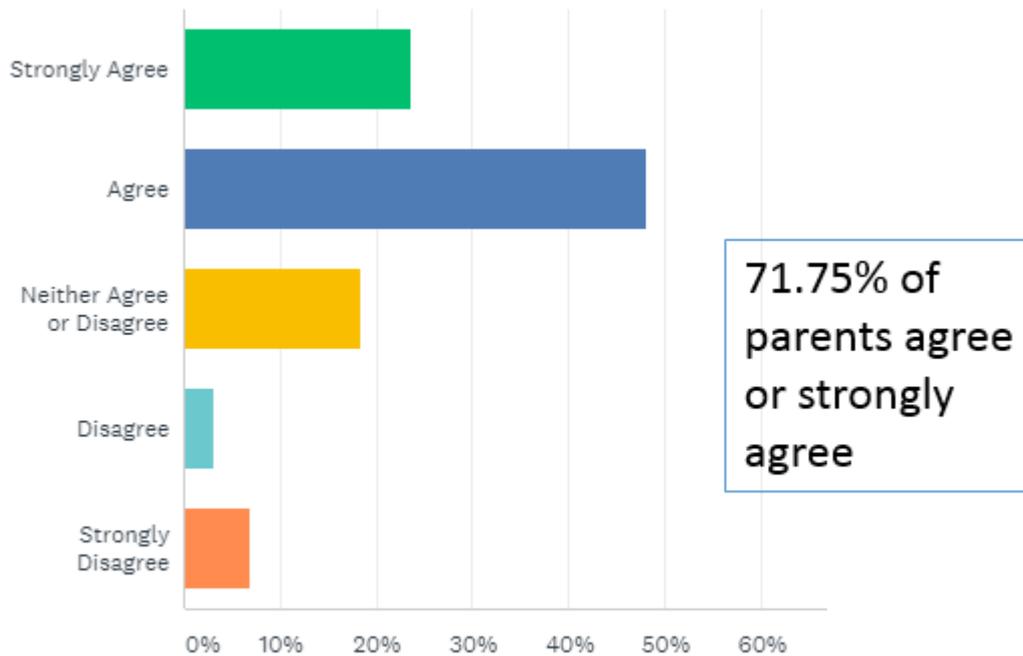


This is a drop compared to last year's 82.54% however a larger proportion of parents abstained from answering this question this year.

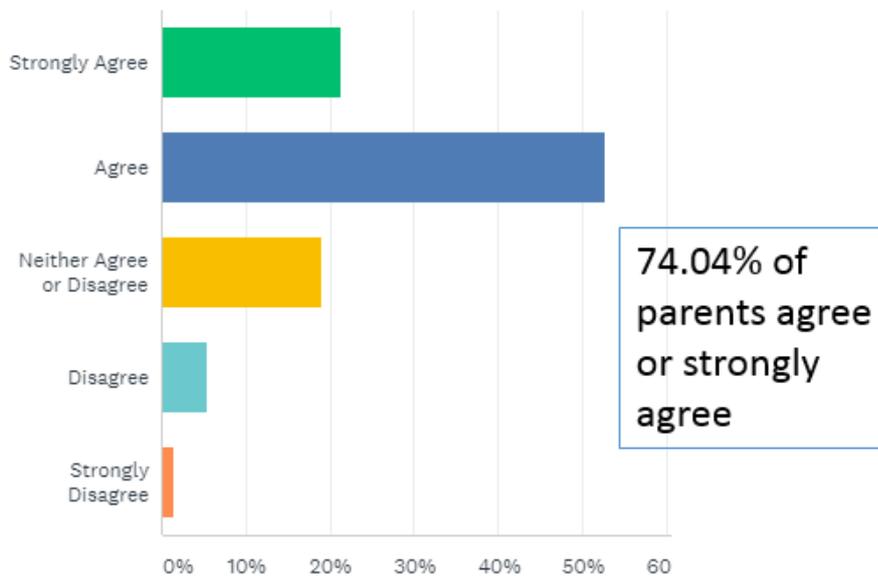
**My child is well looked after at the academy (e.g. by the Pastoral team, Academic Tutor, Year Lead etc.)**



### The teaching is good at the academy

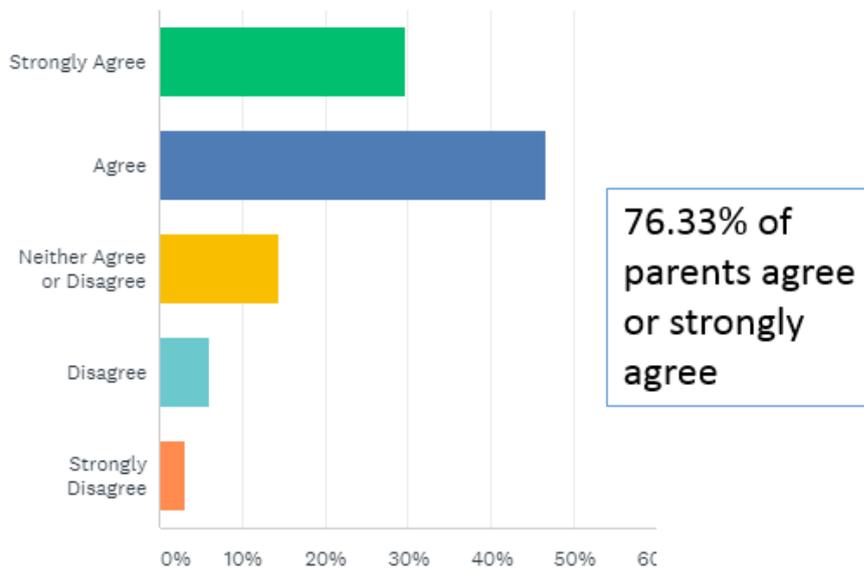


### My child receives appropriate home learning for his/her age



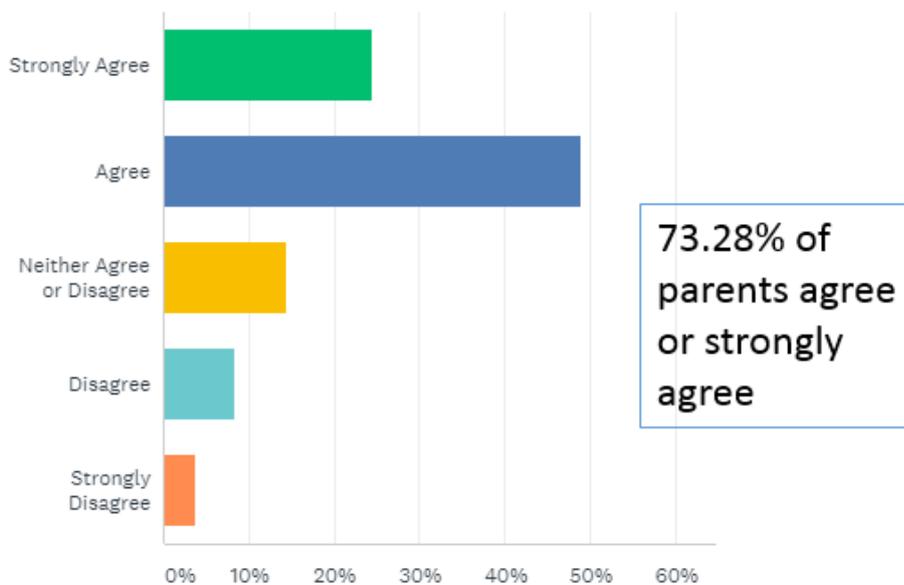
This is a reduction of 3.73% vs last year driven by the larger volume of respondents, there are no particular variations by year group.

**The academy makes sure students are well behaved by effectively rewarding polite and positive behaviour.**

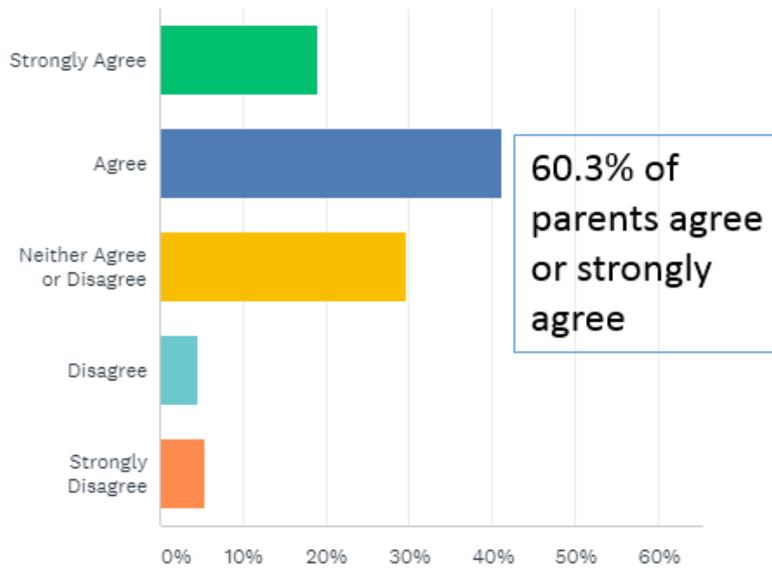


There are no particular variations by year group. Last year this question was combined with the question below so it's tricky to make a direct comparison.

**The academy makes sure students are well behaved by effectively managing negative behaviour**

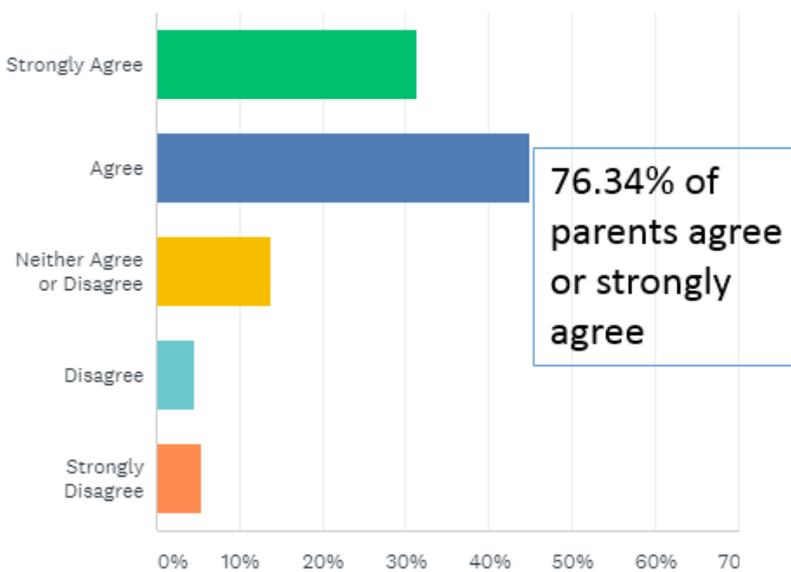


### The academy deals effectively with bullying

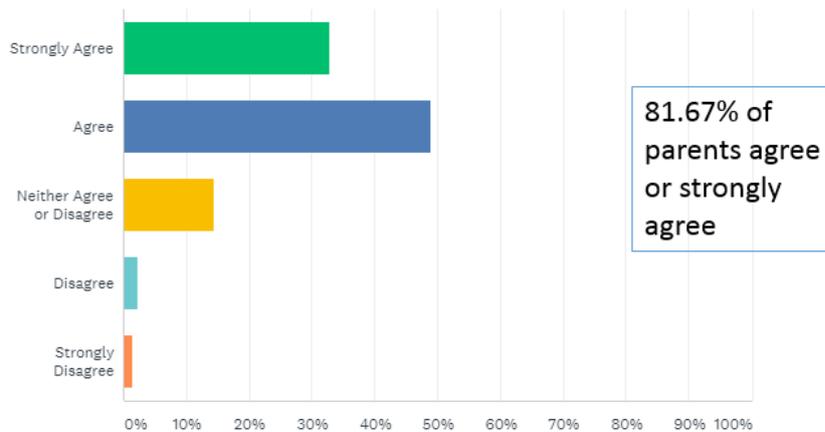


This is 1.57% increase vs last year with a very similar proportion of parents neither agreeing nor disagreeing which one would assume is because their child has not experienced an incidence of bullying at the academy.

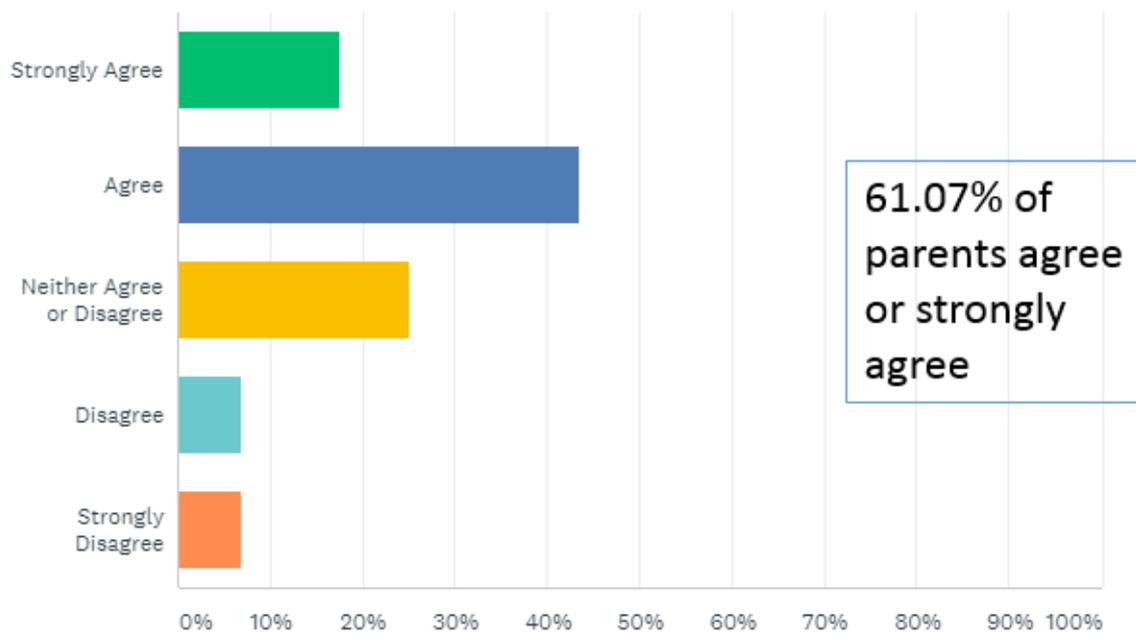
### The is led and managed effectively



**I am aware of the semesterly Parent Forum as a way in which to give feedback or raise any concerns that I have.**

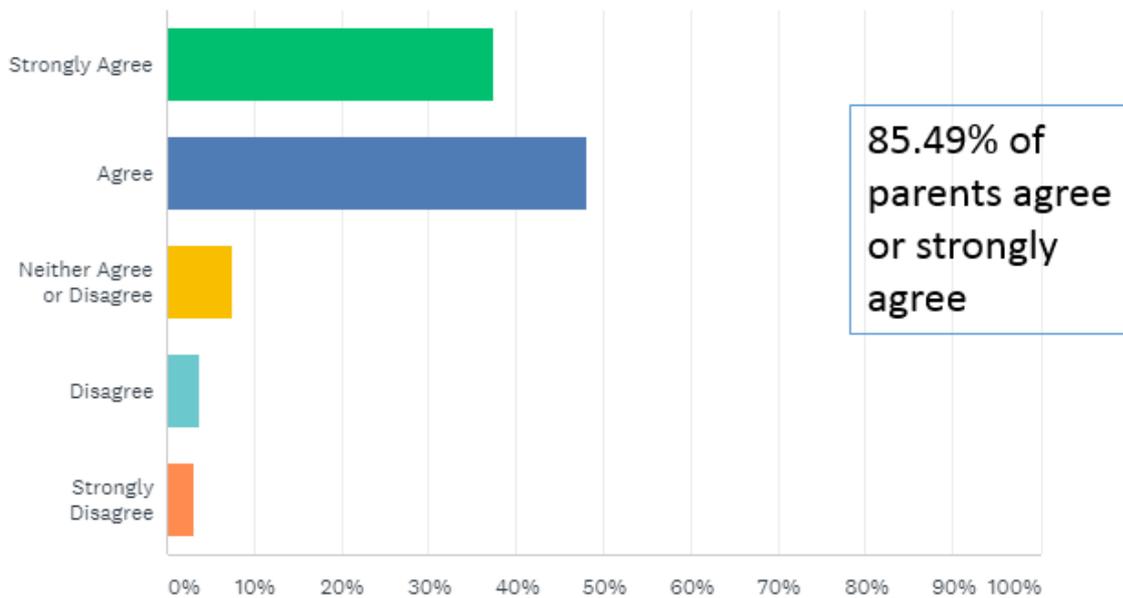


**The academy has an effective procedure for dealing with complaints**

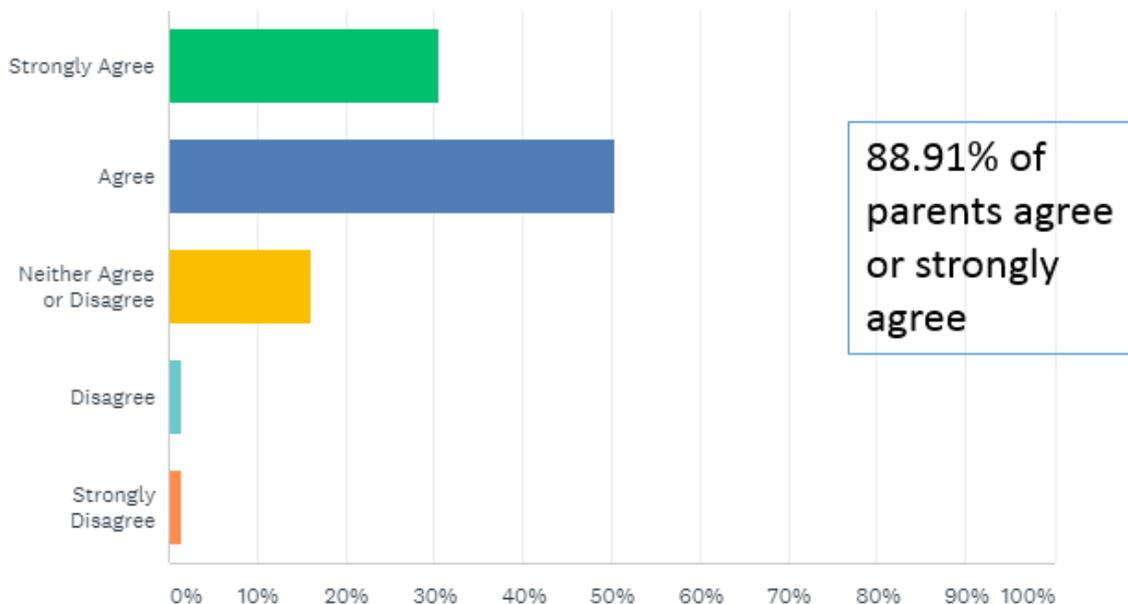


25% of parents neither agreed nor disagreed with this statement, indicating that they may not experienced a need to complain. 13.74% of parents disagreed, 18 parents in total. These same parents responded negatively to most other questions also.

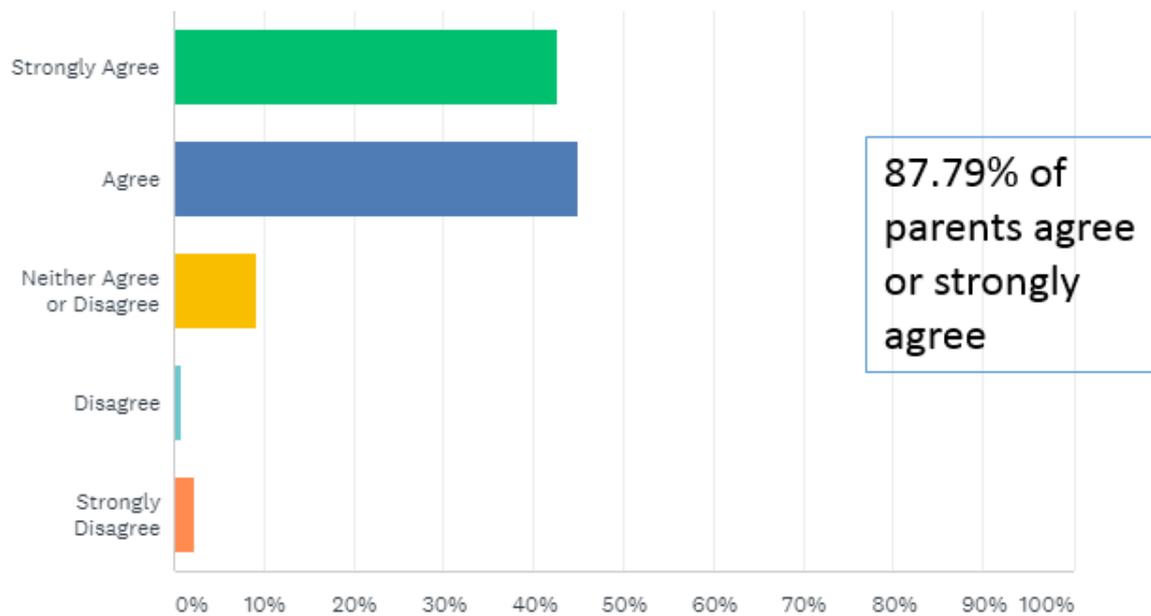
**The academy informs me about my child's progress and how to improve (parents evenings, reports, the eXchange, Friday Updates, termly Year Lead letters)**



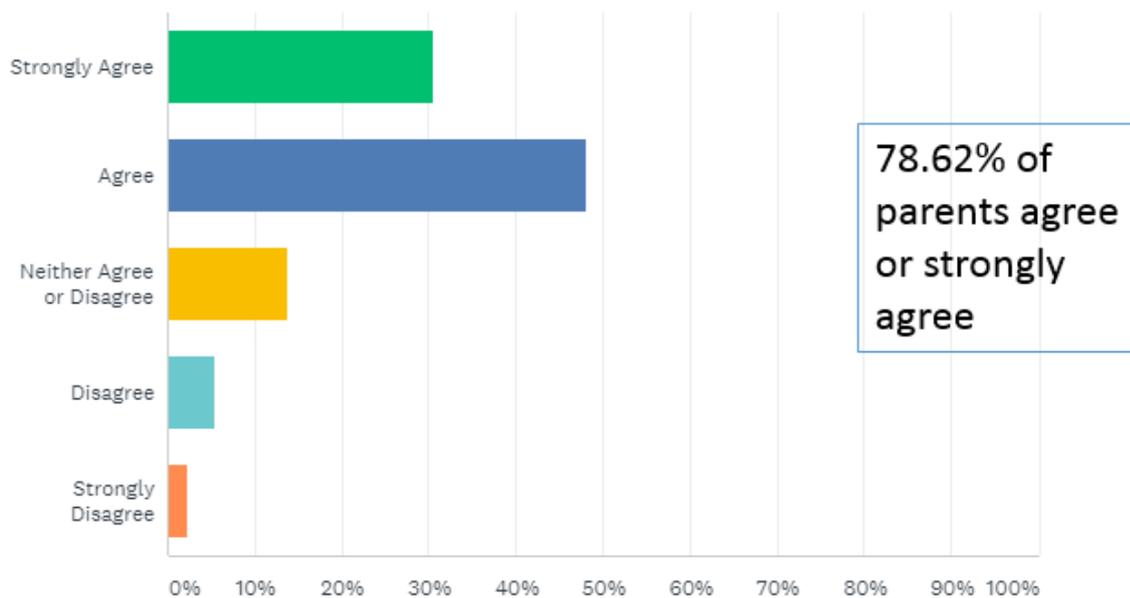
**The Parent Portal ("the eXchange") is useful to check my child's attendance, behaviour and attainment, and important academy information.**



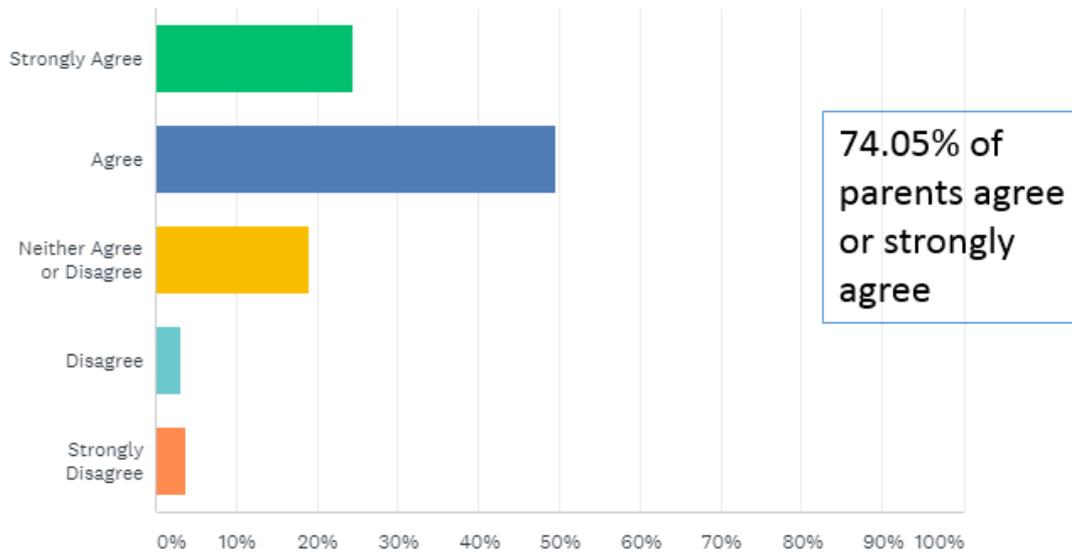
**The academy tries to involve me as a parent (Friday Update emails, parents' evenings, events etc)**



**The academy encourages my child to have a healthy lifestyle (breakfast club open to all, healthy lunch, 2-3 sessions of sport per week)**



**Do you believe the academy does everything it can to decrease prejudice (e.g. racism, homophobia, sexism) and promote positive values?**



**Do you feel your child is supported at the academy in making the right career decisions? (meetings with Careers professionals, educational visits, guest speakers)**

